

# FIRST RESPONSE GUARDIANSHIP



**STUDY  
LINKS**

# FIRST RESPONSE GUARDIANSHIP

**OUR FIRST RESPONSE GUARDIANSHIP PACKAGE IS FOR STUDENTS WHO ARE TOTALLY INDEPENDENT, BUT REQUIRE AN EXPERIENCED GUARDIAN TO BE AVAILABLE DURING AN EMERGENCY\*.**

## **EMERGENCY CARE AND SUPPORT WHEN YOU NEED IT**

Our First Response Guardianship package offers you complete peace of mind should an unexpected situation arise where immediate help is required. Study Links provide a fast and efficient emergency care from our team of dedicated professionals who are only a phone call away, 24 hours a day.

The First Response Guardianship service covers any real emergency. This includes;

- Serious illness
- Failure of your own transport and/or accommodation arrangements
- Missed/cancelled flights
- National or international transport
- Medical crisis
- Suspension/exclusion

We always respond quickly in an emergency and work with you as well as your parents to find the best solution. Our course of action always depends on the specific details of each case, and your individual requirements. Regardless of the problem, we maintain close contact with you and your parents during an emergency as we appreciate that there is nothing worse than being far away from your loved ones during a time of need.

## **FIRST RESPONSE GUARDIANSHIP INCLUDES;**

1. All emergency care. (For example, emergency homestay and/or transport arrangements).

We hope that an emergency never occurs, but if it does, for each emergency there is an administration fee. In addition, your parents agree to cover any costs incurred, for example, by yourself or the Study Links team in handling the case. This includes transport, and/or other incidental expenses.

## **FIRST RESPONSE GUARDIANSHIP DOES NOT INCLUDE;**

1. Routine homestay and / or transport arrangements. You or your parents must make all regular transport / accommodation arrangements yourselves and inform the school of these arrangements.
2. Academic support. For example, we do NOT follow your academic progress and assisting with arrangements for exams, trips and events.
3. Pastoral support. For example, we do NOT visit you, contact you or assist with routine health and well-being matters.

If you require support academically, pastorally or with routine homestay and transport arrangements then please consider one of our other guardianship packages.

\*The First Response Guardianship service is only available to students who genuinely only require a guardian in case of an emergency. The First Response Guardianship service isn't suitable for all students and each application must be considered on a case by case basis. For example, you may be able to use this service if you live in the EU and your parents make all arrangements for you, however you require a guardian in the UK in case of emergencies.



For more information, or just to talk to us to see how we can help  
Email: [applications@studylinks.co.uk](mailto:applications@studylinks.co.uk)  
Tel: +44 (0)1274 679710  
[www.studylinks.co.uk](http://www.studylinks.co.uk)