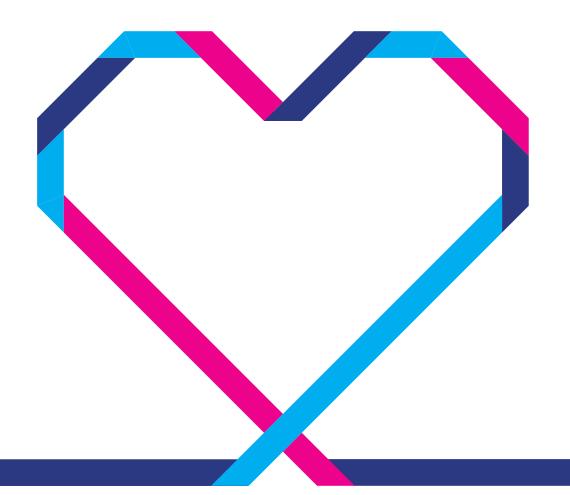
# **FULL GUARDIANSHIP**









STUDY LINKS FULL GUARDIANSHIP PACKAGE IS A COMPLETE BESPOKE SERVICE, TAILORED TO MEET THE INDIVIDUAL REQUIREMENTS OF YOU AND YOUR FAMILY. THIS SERVICE FOCUSES ON BOTH YOUR ACADEMIC DEVELOPMENT (ATTENDING PARENT'S EVENINGS, AND HELPING WITH ANY ACADEMIC ISSUES) AS WELL AS YOUR PERSONAL DEVELOPMENT.

### **PASTORAL CARE**

Under Full Guardianship we treat students to extra attention and pastoral care. This includes special visits, regular contact and following of, or assistance with, routine health and well-being matters.

Full Guardianship offers you the very best care. We monitor your development closely and contact school staff regularly to check on your progress. We will build a relationship with you, and instil in you the self-confidence that you need to face any challenges in your life whilst you are under our care and beyond. This consistent care enables you to reach your full academic and personal potential.

We recommend this service for students who are new to the UK, young students and students who are not 100% confident personally or academically. We also recommend Full Guardianship if you just want the most complete package.

Some of the additional services that you can expect under Full Guardianship include;

- Meals out with the Study Links team
- Personal 'taking out' visits e.g. shopping, bowling, attending open days, university visits
- Arranging family visits for your parents
- Arranging extra things for you such as organising a new phone or laptop
- School report translation

# **ACADEMIC PROGRESS TRACKING**

As a Full Guardianship student, we will follow your academic progress and assist with arrangements for exams and academic trips or events.

The Study Links Student Services team is based at the Study Links main office. They are your day to day contact and they are the ones who will make all arrangements for you and keep your parents informed of your progress.

Your Study Links Academic
Consultant will visit you at school
twice per term to check on your
progress and discuss any academic
issues which you may have. They
are there to advise you on academic
choices and help you make decisions
such as which subjects you should
study at A- Level or what course to
take at university. Your Study Links
Academic Consultant has educational
qualifications, and is the ideal person
to follow your academic progress
and advise you on your educational
journey.

With this service Study Links will;

- Attend all parents' evenings and report back to your parents
- Liaise with teachers on your academic progress and report back to parents, as required
- Provide academic mentoring and support
- Advise on choice of subjects and studying in the UK
- Arrange private tuition for you, if required

# **VISITS AND CONTACT**

Under Full Guardianship we visit you twice per term and contact you weekly to check on your academic and personal progress.

- Settling In / Welcome Back visit, shortly after arrival
- Weekly contact (phone call, or other preferred method of contact)
- Two visits at school per term plus social activities

### **HOMESTAY AND TRANSPORT**

At Study Links, we take the role of organising your homestay and transport very seriously. We understand the effect that a good homestay can have on your experience of living and studying in the UK. A good homestay can encourage you to speak English, introduce you to the English culture and give you a 'family' in the UK. All Study Links homestays are DBS (police) checked and visited regularly to ensure they are of excellent quality.

Your personal Homestay and Transport Organiser will arrange all of your Homestay accommodation and transport requirements precisely and efficiently.

All Study Links transport is carried out by the Study Links team and our carefully selected transport partners. We only work with vetted transport partners who we trust implicitly. They understand their role in making sure that you are safe, and like the Study Links team they are committed to your care and welfare.

We can organise all of your transport requirements. This includes:

- Airport service (we can collect you from immigration and escort you through the airport before taking you to their destination)
- Unaccompanied Minor service (we can arrange for a named representative to pick you up at the destination airport, as per the requirements of airlines Unaccompanied Minor service)
- Transport to and from your homestay

We always respond quickly in an emergency and work with you as well as your parents to find the best solution. Our course of action always depends on the specific details of each case, and your individual requirements. Regardless of the problem, we maintain close contact with you and your parents during an emergency as we appreciate that there is nothing worse than being far away from your loved ones during a time of need.

# EMERGENCY CARE AND SUPPORT WHEN YOU NEED IT

Study Links provide a fast and efficient service, run by dedicated professionals who are only a phone call away, 24 hours a day. Our team is there to help if and when you need us. We deal with all emergencies including;

- Serious illness
- Failure of your own transport and / or accommodation arrangements
- Missed / cancelled flights
- National or international transport
- Medical crisis
- Suspension / exclusion

