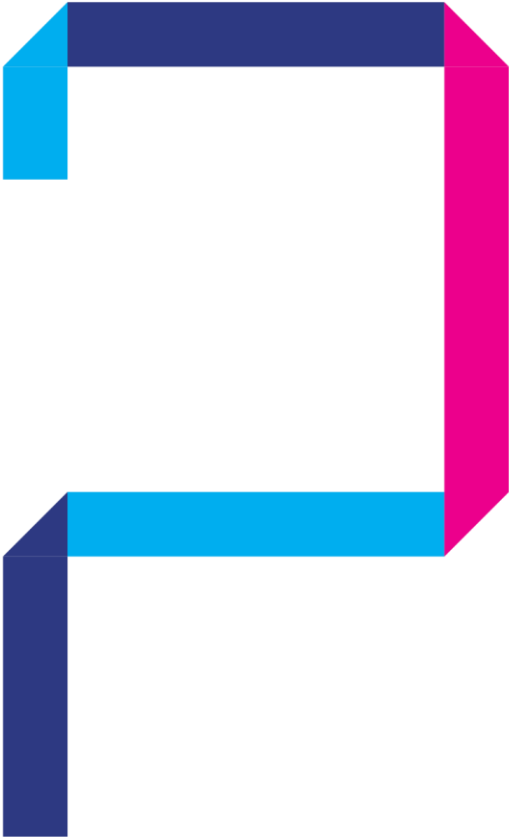


# OUR SERVICES 2020/21

## WHAT OUR GUARDIANSHIP OPTIONS OFFER



**STUDY**  
**LINKS**

# WHY CHOOSE US?

## HELPING YOU STUDY ABROAD

We provide a complete high-quality service to ensure you succeed in your studies and life in the UK, and your family can be stress-free!

## 10 REASONS TO CHOOSE STUDY LINKS

1. As professional guardians since 1998, we offer each student a unique, tailored service
2. We speak multiple languages including Mandarin, Cantonese, French, Spanish, German and Polish, so you can communicate confidently with us
3. In an emergency, we are available 24/7 and we have staff close to your school
4. Is this your first time to the UK? We can visit you when you arrive, and throughout the year – as much support as you need
5. Don't worry about homestay - we check every student arrives safely at homestay, and that you're happy!
6. We have an excellent reputation - schools ask us to provide guardianship in their emergencies
7. Many of our staff are qualified teachers, so you receive expert advice
8. The Study Links team have studied and worked abroad, so we understand and can help with worries you may have
9. The Study Links team are trained in child safety
10. We are AEGIS accredited and our homestay families meet British Council requirements. You are safe with us.



For more information, or just to talk to us to see how we can help  
**Email:** [adminteam@studylinks.co.uk](mailto:adminteam@studylinks.co.uk)  
**Tel:** +44 (0)1274 679710  
[www.studylinks.co.uk](http://www.studylinks.co.uk)



# Guardianship Packages 2020 - 2021

		Elite	Classic	Limited	First Response
Emergency	24/7 Emergency phone contact service for students, parents, schools and host families	✓	✓	✓	✓
	Arrangement of emergency medical care where necessary	✓	✓	✓	✓
Integration Support	Pre-arrival communication and information with your family to ensure you and your child are prepared for their stay	✓	✓	✓	
	Initial Visit at the beginning of each academic year to ensure students have settled in well	✓	✓	✓	
	Regular contact with a personally assigned Student Mentor to monitor your child's educational progress and well-being	Weekly	Monthly	Termly	
	Student Mentors are available in the office weekdays 9-5 (UK time) to contact for any queries students and parents may have	✓	✓	✓	
	Communication via telephone email and Whatsapp/ Wechat	✓	✓	✓	
	Mandarin and Cantonese communication and translation offered. Other European languages available: French, German, Spanish	✓	✓		
	Advice on living in the UK	✓			
	Integration Action Plan agreed if needed	✓			
Academic Support	School visit each term to check on your child's academic progress and well-being, all parents concerns addressed	7 visits per year	4 visits per year		
	Visit report sent to parents	✓	✓		
	Assistance with GCSE, A-Level and university subject choices	✓	✓		
	Experience of teaching English Language - we can advise on language improvement	✓	✓		
	Advice on studying in the UK	✓	✓		
	Educational Action Plan agreed if needed	✓	✓		
	All Parent-Teacher Meetings for your child attended	✓	✓		
	Regular contact with school staff regarding your child	✓			
	Online study skills sessions e.g. English study skills, exam preparation	✓			
	Advice from students who have studied at top universities	✓			
	Assistance booking IELTS examinations	✓			
Homestay Placement and Transport	Arrangement of accommodation for every leave-weekend out of school and half term with caring Homestay Families carefully selected according to student and parents preferences	✓	✓	✓	
	Sourcing and checking of suitable host families - annual police DBS checks and home inspections	✓	✓	✓	
	Regular communication with your child and the host family to ensure your child is happy and settled, and to provide extra support where necessary	✓	✓	✓	
	Arrangement of transfers between school and homestay	✓	✓	✓	
	Screening of drivers to ensure safety	✓	✓	✓	
	Organisation of safe and efficient transfers to the airport and other travel for your child within the UK	✓	✓	✓	
	Confirmation of all travel and accommodation arrangements	✓	✓	✓	
	Assistance booking train and plane tickets	✓			
Other	Completion of school/university guardianship form	✓	✓	✓	✓
	Support documents for visa applications	✓	✓	✓	✓
	Recommendations for suitable holiday courses	✓	✓	✓	
	Assistance with mobile phones and SIM cards	✓			
	Assistance with birthday celebration requests	✓			
	Assistance for students with things they may need, e.g. school uniform, sports equipment	✓			

Student Eligibility:	Worldwide	Worldwide	EU, HK, Macau	IEU & University
Annual Service Cost:	£5,450	£2,650	£1,150	£175 per term

